

GREGORY T. KNIGHT

809 East Azalea Avenue
Foley, AL 36535

Tel: (251)978-4131
gtknight57@gmail.com

20 years of experience in numerous military positions, give me the drive, focus and work ethic to contribute to any organization or position. These attributes proved critical a combat deployed veteran of Desert Storm. Having served my Country's military in positions of team leader, squad leader, supervisor, platoon sergeant, detachment sergeant Section NCOIC and Battalion Retention NCO, I understand the significance and importance of personnel, equipment and asset management. Successfully completing my military career, I ventured into the world of federal contracting. Again, my abilities and willingness to accomplish the mission, despite obstacles, are what led to a successful 11 year stint in Europe. Within G4S, I have successfully performed in leadership roles as Operations Manager, Area Supervisor, Project Manager. My rise within G4S was done within an amazing timeline and should serve as further proof that any task given is a task completed. I retired from full-time work in May 2019.

PROFESSIONAL EXPERIENCE

G4S Secure Solutions (USA) Disaster & Start-Up Manager, National

January 2018 – May 2019

- Provided Operational leadership and guidance to branch offices undergoing disaster service support within their area of responsibility and large scale start-ups/transitions.
- Frequently traveled to other regions for periods of months, in order to identify and eliminate problems and/or issues arising from the transition of security services from another provider to G4S. This included verifying incumbent eligibility (i.e., background investigation, education, employment availability and client desire of retention).
- Worked directly with G4S Emergency Operations Center during the recovery efforts related to Hurricane Michael. At its peak, G4S had over 400 officers from 42 various branch offices on 47 sites. This spanned from Orlando, FL to Destin, FL.
- I spearheaded the acquisition of 11 hospitals within the footprint of the Nashville, TN Office. This was followed by 7 within the responsible area of both Atlanta, GA and Knoxville, TN.
- On occasions where there were leadership concerns, I either guidance or filled the void for the client site, until qualified staffing could be put in place. This was done on both Nashville, TN and Gainesville, FL.
- During an anticipated strike action at a major oil refinery in Northern Indiana, 217 G4S officers were deployed and placed under my leadership. This tasking not only required the "standard" logistics of transportation and housing but also included vetting and (as necessary) acquiring TWIC and undergoing client required drug screening.

G4S Secure Solutions (USA) Government Svcs Project Manager, Puerto Rico & the USVI October 2017 – December 2017

- Provided leadership, structure and support to the recovery efforts of US territories devastated by back-to-back hurricanes.
- Worked directly with DHS and FEMA officials to provide required security to designated facilities within the prescribed area/regions.
- Ensured that all prerequisites for staffing were met accurately and efficiently. This focused heavily on obtaining armed officers from numerous mainland states, validating firearms credentials, coordinating travel, monitoring the logistics of housing, updating site assignments, distributing weekly per-diem funds and maintaining contact with the clients.
- Structured tiered leadership in areas that were outside of the range of daily vehicle travel. This primarily included the USVI entities of Saint Croix and Saint Thomas. This action ensured that any client and staffing issues/concerns were addressed without delay.
- All information was back-briefed and updated to the Corporate Headquarters Emergency Operations Center, no less than daily.

G4S Secure Solutions (USA), Operations Manager, Pensacola, Florida

July 2014 – September 2017

- Provide Support to the General Manager, to carry out his vision and guidance for the office, while providing input and ideas that will further this goal.
- Manage, supervise, guide and support two (2) Area Supervisors that have the responsibility for the officers and clients within the footprint of G4S PEN.
- Ensure through regular site visits, that G4S standards of service to clients is being both maintained and monitored.
- Control expenditures, costs and assets through a regular review of COMSTAT, NBOT, Over 40/Under 40 reports, DSO, W68, W21 and other available methods.
- Ensure that officers meet or exceed the expected levels of service to our clients through regular site visits and communication.
- Allow for the growth and development of subordinate leaders through exposure to their expenditure and staffing reports. Enabling them to have a "buy in" to the larger overall objective.
- Monitor and maintain accuracy of pay/billing to officers and clients.
- Align the office with Regional and Corporate goals.
- Build/create long and short term jobs within People Soft and Labor Scheduling.
- Conduct a weekly review of statistics and reports that provide a clear and concise view of what is required to maintain a level of both profitability and sustainability.
- I do not allow geographic limitations or personal obligation to inhibit or prevent completion of tasks. Technology is embraced and is used to break down any potential barriers.
- I eagerly and voluntarily support the requirements, requests and missions of both our Region and Corporate through logistical support (deployment of Pensacola, FL officers), Administrative Support (Hurricane Matthew POC for Iron Mountain).
- Personal deployments: San Francisco, CA support during startup of PG&E and subsequent Operations Training for newly acquired staff; Houston, TX support during aftermath of Hurricane Harvey; Fort Myers, FL during the recovery efforts of Hurricane Irma.

G4S Secure Solutions (USA), Area Supervisor IV, Pensacola, Florida

August 2011 – July 2014

- Initially assumed responsibilities for supervision and direction of three (3) managed sites and nineteen (19) requiring direct supervision.
- Took control over Eastern Region ranging over 220 linear miles, from Fort Walton Beach to Port St. Joe (East-West) and from the Alabama State line, just South of Dothan to the Gulf of Mexico (North-South). The areas of responsibility include eleven (11) managed sites and five (5) requiring direct supervision. These sites total slightly less than four thousand (4000) consistently scheduled, billable hours per week.
- At peak, I managed 23 sites and have on more than one occasion, had the responsibility of being the sole AS for all sites, totaling more than 8500 hours/week.
- Previously controlled the Western Region up to 21 sites from South West Alabama (Axis and Dauphin Island) to North West Florida (Fort Walton Beach). This spans an area in excess of 120 miles.
- Responded to numerous short notice staffing requirements, without failure.
- Deployed five (5) Custom Protection Officers (CPO) in support of Bank of America (BoA) protest threats, throughout the U.S.
- Successfully maintained coverage of three local (3) BoA sites during protest threats.
- Deployed 16 (14 CPO/2USO) Officers in support of the RNC (Tampa, FL) and DNC (Charlotte, NC).
- Staffing and scheduling for the week ending 10/09/11, was a major contributor to attaining an office low of 0.7% Overtime.
- Served as primary in the startup of the Manheim Pensacola site.
- I continually keep OT at a minimum, even with short term projects and non-projected call outs.
- I am extremely proficient in Labor Scheduling and People Soft applications.
- I am able to interpret and convert COMPSTAT output into effective staffing resolutions.
- I serve as primary for Secure-Trax issues and updates. 90% of Secure-Trax devices and Sites are under my supervision.
- I conduct site inspections and proficiency testing, ensuring that all Bank of America sites assigned to the Pensacola office are within compliance.

- Assumed responsibilities for supervision and direction of two (2) Captains, nine (9) Lieutenants and eighty-seven (87) Custom Protection Officers (CPO).
- Assisted the PEN office in recovery of over \$250K of outstanding invoices for the project.
- Managed the client mandated reduction of supervision, which resulted in the elimination of Mobile County, Alabama and North-West Florida Captains and Lieutenants, without a disruption of service.
- Conducted numerous short-notice schedule changes and site deployments.
- Received award for outstanding performance while on duty, for supervision and control of site after an incendiary device was discovered by patrolling officer. Military EOD was brought in to detonate the device on site.
- Responsible for all communications devices and vehicles, associated with the project.
- Coordinated and supervised twenty-four hour coverage for a Marlboro display during a major Gulf Shores, Alabama concert series, lasting several days. This was performed in addition to my BP/GCRO duties, without interruption.
- Responsible for Labor Scheduling input, Time and attendance and time-off/vacation/holiday coordination of officers.

G4S Secure Solutions (PEN), Custom Protection Officer, Pensacola, Florida
2011

November 2010 – March

- Provided security service in support of the BP Gulf Coast Restoration Organization (GCRO) Project.
- Insured that all access and control procedures were properly implemented and adhered to as per Post Orders.
- Responsible for the security and accountability of multi-millions dollars worth of client assets (site dependent).
- In January 2011, assumed the post as Senior Security Officer at GCRO Alabama facility. There I was responsible for the security and protection of the staff and facility. I worked closely with BP Security Managers and was also responsible for the monitoring of the surveillance system. Additional duties included controlling visitor access and ensuring that all safety and security guidelines were followed.

Retired/Unemployed, Foley Alabama

February 2008 – November 2010

- Retired from federal contracting in Europe to assist in and contribute to the care of my Mother.

Software

- Microsoft Operating systems (Windows 10, 8, 7, Vista, XP Professional, 2000, NT)
- Microsoft Office Suites(2003 Professional to current)
- Anti Virus Suites (AVG, McAfee and Norton)
- TCP/IP: DHCP, DNS, HTTP, LDAP, UDP
- 802.11a, 802.11b 802.11g and 802.11n software
- 802.15 (Bluetooth) software

Additional Skills, Interests and Hobbies

- Certified AXON Taser Instructor
- In possession of a valid and current TWIC
- Holder of a Florida MB license
- Active in Church and Community as a licensed Minister
- Conversational German
- Automotive electronics upgrades and enhancements
- Build, repair and upgrade Personal Computers
- Home satellite and electronics installations
- Free and Accepted Masons

References available upon request